

APPROPRIATE EDUCATIONAL PROGRAMMING DISPUTE RESOLUTION

The Brandon School Division believes parents/guardians are the primary advocates for their children and are valued members of the support team providing meaningful participation in the planning and development of appropriate educational programming of their children.

If a parent/guardian is in disagreement regarding the appropriateness of the program being provided for their student, or the placement into the environment where the programming is delivered, the process to be followed is noted in Procedures 4044.1 "Appropriate Educational Programming".



POLICY REFERENCES:

Policy 1008
"Communications Protocol"

Policy 4044
"Appropriate Educational Programming"

Copies of the above policies can be found on the Brandon School Division website at:

www.bsd.ca

or by requesting a copy of the policies from the school principal.

COMMUNICATIONS PROTOCOL



"Accepting the Challenge"
<http://www.bsd.ca>



BRANDON SCHOOL DIVISION

"Accepting the Challenge"

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**Statement of Protocol for
Parent/Public Concerns
and Complaints**

PRINCIPLES OF COMMUNICATION

The Board of Trustees recognizes that communication within the School Division is a multi-faceted process involving all staff, students, parents, and community members.

Through this system-wide culture of openness, the following principles will be supported:

- an environment of trust, safety, and respect;
- student learning and achievement; and
- the Board's foundational statements of Mission, Vision, and Policies/Procedures.



PROTOCOL AND PROCEDURES

From time to time, concerns and/or complaints may arise regarding the School Division's personnel, programs, activities, and/or operations. Through Policy 1008 "Communications Protocol" the Board of Trustees have provided a clear process and procedure for resolving such concerns and/or complaints in a positive, honest, and respectful manner. **ALL concerns and/or complaints will be addressed in confidence.** The proper channeling for such concerns and/or complaints is as follows:

- Teacher (a meeting to be arranged within 5 working days)*
- School Administrator (a meeting to be arranged within 10 working days)*
- Associate Superintendent (a meeting to be arranged within 10 working days)*
- Superintendent of Schools/Chief Executive Officer (a meeting to be arranged within 10 working days)*
- Board of Trustees (a meeting to be set by the Board)* (*As noted in Policy 4044)

As concerns and/or complaints are best handled and resolved as close to their origin as possible, the Board of Trustees will **ONLY** address a concern/complaint after all other appropriate channels have been accessed.

Appropriate Educational Programming-Policy 4044



In compliance with *The Public Schools Amendment Act: Appropriate Educational Programming and the Charter of Rights and Freedoms*, the Brandon School Division shall provide appropriate programming for all students that will:

- be inclusive;
- be delivered in the appropriate educational setting;
- design and implement student-specific instruction, where applicable;
- conform with the requirements of an Individual Education Plan;
- follow appropriate assessment and evaluation procedures; and
- design and implement safety procedures for behavioural intervention and student well-being.